

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 1

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 263

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	22
65-74:	21
75-84:	8
85+:	2
Client Declined to Provide Information:	0
Total:	53

CLIENT GENDER

Male:	15
Female:	38
Client Declined to Provide Information:	0
Total:	53

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	40
Homebound:	0
Lives Alone:	29
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	42
Greatest Economic Need (Minority):	5

CLIENT RACE

Two or More Races:	0
Caucasian:	45
African American:	0
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	2
Total:	53

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 1

Greatest Economic Need (Non-Minority): 34

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 1

11 1 0

2 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 1

2 5 0

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 33

27 10 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	11	24	2	0
H2. Advance Health Care Directives (AHCD):	0	1	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		60		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		78	21	2
TOTAL ESTIMATED CASE WORK HOURS SPENT:		254		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

1

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Humboldt and Del Norte Counties					
12/6/16	HSRC	Elder Law Clinic	Seniors	4	2
11/22/	LSNC	Bankruptcy	Seniors	1	0.5
11/1/16	HSRC	Elder Law Clinic	Seniors	8	4
10/18/16	LSNC	Civil Clinic	Seniors	1	0.5
10/4/16	HSRC	Elder Law Clinic	Seniors	4	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

2

Total Unduplicated Client Count for Quarter: 95

Total Cases Closed in Quarter: 103

Total Units of Service for Quarter (Unit=1 Hour): 530

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	44
75-84:	19
85+:	2
Client Declined to Provide Information:	0
Total:	95

CLIENT GENDER

Male:	36
Female:	59
Client Declined to Provide Information:	0
Total:	95

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	66
Homebound:	2
Lives Alone:	47
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	0
Rural:	72
Greatest Economic Need (Minority):	7

CLIENT RACE

Two or More Races:	0
Caucasian:	85
African American:	0
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	2
Total:	95

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

2

Greatest Economic Need (Non-Minority): 63

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 0

C3. Other Family: 0

4 2 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 45

46 7 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	10	3	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	0	0
F2. Supplemental Security Income (SSI):	5	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	3	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	17	17	1	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		88	15	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		504		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

2

Provider Name: Legal Services of Northern California

County(ies) Lassen, Modoc, Shasta, Siskiyou, and T

12/20/16	VSSC	Staff Presentation re senior services	Staff	14	1
12/7/16	Roderick Senior Center	Probate	Seniors	23	5
11/3/16	Yreka	Siskiyou County Fraud Prevention Fair	Seniors	29	4
10/20/16	Lassen County	Senior Health Fair	Seniors	20	6.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies) Lassen, Modoc, Shasta, Siskiyou, and T

12/13/16	Alturas Senior Center	Probate	Seniors	20	7
11/15/16	Shasta Community Health Center	Guardianship	Staff	5	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

3

Total Unduplicated Client Count for Quarter: 119

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 843

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	43
75-84:	28
85+:	15
Client Declined to Provide Information:	0
Total:	119

CLIENT GENDER

Male:	40
Female:	79
Client Declined to Provide Information:	0
Total:	119

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	87
Homebound:	0
Lives Alone:	76
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	41
Greatest Economic Need (Minority):	9

CLIENT RACE

Two or More Races:	0
Caucasian:	102
African American:	1
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	119

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 3

Greatest Economic Need (Non-Minority): 67

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 3

9 0 0

3 0 0

4 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 2

D3. Other Health/Community Based Care: 1

6 2 0

1 1 0

0 0 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 46

43 14 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	14	1	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	0	1
F2. Supplemental Security Income (SSI):	5	1	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	11	7	6	0
H2. Advance Health Care Directives (AHCD):	7	3	4	0
H3. Financial Powers of Attorney:	7	4	3	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		119	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		103	36	8
TOTAL ESTIMATED CASE WORK HOURS SPENT:		794		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

3

Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

12/7/16	Butte Co.	Catalyst Domestic Violence	Providers	10	1.5
11/18/16	Tehama Co.	Project Homeless Connect	Consumers	100	17
11/18/16	Butte Co.	NAMI Outreach	Providers	20	2.5
10/15/16	Butte Co.	Paradise Family Resource Center Outreach Fair	Providers & Consumers	200	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

12/20/16	Butte Co.	Greater Chico Homeless Task Force	Providers	26	1.5
12/12/16	Plumas Co.	MDT Meeting	Providers	4	5
12/1/16	Butte Co.	MDT Meeting	Providers	21	2
11/29/16	Tehama Co.	Elder Services Coordinating Council-Housing Subcommittee	Providers	5	2.5
11/14/16	Plumas Co.	MDT Meeting	Providers	10	4
11/3/16	Butte Co.	MDT Meeting	Providers	20	2
10/28/16	Tehama Co.	Elder Services Coordinating Council - Housing Subcommittee	Providers	6	3.5
10/27/16	Tehama Co.	Expect More Tehama Conference	Providers	200	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

4

Total Unduplicated Client Count for Quarter: 482

Total Cases Closed in Quarter: 615

Total Units of Service for Quarter (Unit=1 Hour): 2271

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	124
65-74:	196
75-84:	123
85+:	39
Client Declined to Provide Information:	0
Total:	482

CLIENT GENDER

Male:	171
Female:	311
Client Declined to Provide Information:	0
Total:	482

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	282
Homebound:	18
Lives Alone:	279
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	28
Rural:	103
Greatest Economic Need (Minority):	76

CLIENT RACE

Two or More Races:	3
Caucasian:	323
African American:	54
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	3
Filipino:	4
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	3
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	63
Client Declined to Provide Information:	14
Total:	482

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

Greatest Economic Need (Non-Minority): 182

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 63

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 41

A2. Contracts/Warranties: 23

A3. Other Consumer/Finance: 18

31 12 1

21 5 0

23 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 4

0 0 0

4 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 8

C2. Conservatorship: 1

C3. Other Family: 2

9 0 0

0 1 0

4 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 14

D2. Medicare: 4

D3. Other Health/Community Based Care: 4

7 2 2

2 1 1

1 1 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 182

179 22 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	37	27	7	0
E3. Other Housing:	16	20	1	0
INCOME MAINTENANCE				
F1. Social Security:	13	9	2	0
F2. Supplemental Security Income (SSI):	12	8	6	2
F3. Pensions/Retiree Benefits:	4	9	2	0
F4. Other Income Maintenance:	8	4	4	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	28	28	4	2
G3. Other Individual Rights:	7	14	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	75	73	8	0
H2. Advance Health Care Directives (AHCD):	28	16	9	0
H3. Financial Powers of Attorney:	6	3	3	0
H4. Other Miscellaneous:	1	2	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		494	99	22
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2223		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

4

Provider Name: *Sacramento Senior Legal Services*

County(ies) *Sacramento*

10/27/16	Mercy Housing Creekview Manor	Overview of SLH Services at Health/Resource Faire	Seniors	7	2.2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Nevada, Placer*

11/3/16	Auburn Sr. Center	*Community Information Activity	Seniors and Support Services Workers	5	2
10/20/16	Mercy Retreat Center, Auburn	*CIA - Services for Older Adults in Placer County	Regional Service Providers for Seniors and Persons in Crisis.	10	1
10/2016	Auburn	Planning and Prep for Placer Community Information Activities	TBA	25	5
11/15/16	Grass Valley	*CIA - Gender Support Group	Transgender persons and Support Services	20	4
11/17/16	Auburn	*CIA- Placer Community Foundation Board of Directors - LSNC services & housing	Community Members	14	1
11/29/16	Placer County Library	Placer Aging and Resource Connection Advisory Committee SWOT	Community Leaders in Aging and Disability Services	20	2
11/2016	Auburn	Planning and Prep CI activities	Seniors and Support Services Workers	20	2
12/7/2016	Seniors I&A Auburn, CA	*Community Information Activity/Presentation*	Senior Information & Service Providers	14	3
12/2016	Auburn	Planning and Prep CI activities	Seniors and Support Services Workers	5	0.2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

4

10/20/16	Auburn Renewal Center	*CIA - Placer Empowering People	Low Income Individuals & Families	15	1
County(ies) <i>Yolo</i>					
12/15/2016	West Sacramento	Medicare	Older adults	5	2.8
10/18/2016	Esparto-Avance group	Public benefits	older adults and families	10	2
10/19/2016	Esparto-Avance group	Public benefits (presentation in Spanish)	older adults and families	12	2
Provider Name: <i>Sacramento Senior Legal Services</i>					
County(ies) <i>Sacramento</i>					
10/13/16	Elk Grove Senior Center	Overview of SLH Services at A4AA Public Meeting	Service Providers	25	2.8
11/4/16	ACC Senior Services	Social Security	Seniors	15	2.9
11/3/16	Sac Unified School District	Public Benefits Training	Social Workers	12	3.5
11/2/16	Sac Unified School District	Public Benefits Training	Social Workers	33	3.7
10/25/16	Eskaton Community Center in Carmichael	Overview of SLH Services at A4AA Public Meeting	Social Workers	42	2.1
Provider Name: <i>Yuba Sutter Legal Center</i>					
County(ies) <i>Sutter and Yuba Counties</i>					
12/27/16	Yuba County Senior Center	Medicare Changes	Seniors	17	1
12/12/16	Daughters of Leisure	Healthcare Directives	Seniors	98	1
11/14/16	Daughters of Leisure	Will Differences	Seniors	101	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 21

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 46

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

5

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter: 119

Total Units of Service for Quarter (Unit=1 Hour): 357

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	12
65-74:	32
75-84:	9
85+:	8
Client Declined to Provide Information:	0
Total:	61

CLIENT GENDER

Male:	16
Female:	45
Client Declined to Provide Information:	0
Total:	61

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	22
Homebound:	19
Lives Alone:	28
Institutionalized:	25
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	2
Rural:	0
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	48
African American:	5
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	1
Total:	61

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 5

Greatest Economic Need (Non-Minority): 10

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 2

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 3

10 1 0

4 0 0

8 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 3

0 0 0

1 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 0

3 0 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

0 0 0

1 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 12

22 7 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	9	11	1	1
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	5	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	12	30	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	2	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		100	15	4
TOTAL ESTIMATED CASE WORK HOURS SPENT:		357		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

6

Total Unduplicated Client Count for Quarter: 241

Total Cases Closed in Quarter: 207

Total Units of Service for Quarter (Unit=1 Hour): 3624

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	56
65-74:	110
75-84:	48
85+:	21
Client Declined to Provide Information:	4
Total:	239

CLIENT GENDER

Male:	94
Female:	145
Client Declined to Provide Information:	0
Total:	239

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	125
Homebound:	41
Lives Alone:	88
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	109
Rural:	0
Greatest Economic Need (Minority):	112

CLIENT RACE

Two or More Races:	0
Caucasian:	67
African American:	21
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	68
Filipino:	8
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	68
Client Declined to Provide Information:	0
Total:	241

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

Greatest Economic Need (Non-Minority): 21

Greatest Economic Need (Minority Status Unknown): 14

CLIENT ETHNICITY

Hispanic/Latino: 49

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 4

7 0 5

0 0 0

3 2 1

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 5

2 0 0

4 0 2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 3

C3. Other Family: 0

0 0 0

1 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 25

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

2 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 100

61 3 40

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	0	0	0
E3. Other Housing:	0	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	2	0	2
F2. Supplemental Security Income (SSI):	28	25	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	12	9	0	1
G2. Elder Abuse/Neglect/Exploitation:	12	6	1	3
G3. Other Individual Rights:	3	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	8	3	1	3
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	12	7	3	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		139	11	57
TOTAL ESTIMATED CASE WORK HOURS SPENT:		3621		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

6

Provider Name: Asian Americans Advancing Justice - Asian Law Cau

County(ies) San Francisco

11/16/16	Dementia Family Caregiver Support Group 408 22nd Ave. SF	KYR Training- SSI and Unlawful rent increases	12	3
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Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies) San Francisco

Winter 201	APILO	Newsletter: Senior Rights Bulletin	Seniors, tenants, organizations who work with seniors and people with disabilities	20000	5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach					
County(ies) San Francisco					
11/19/2016	Cornerstone Trinity Church	Community Day; advocacy, newsletter and brochure distribution	Elders/General Public	0	5
11/2/2016	Dignity Fund	Advocacy, newsletter and brochure distribution	Elders/General Public	30	1
10/25/2016	APILO	API Elder Abuse Task Force	Service Providers	20	22
10/3/2016	Senior and Disability Action	Elder Abuse and Estate Planning	Service Providers	6	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

6

Total Unduplicated Client Count for Quarter: 42

Total Cases Closed in Quarter: 31

Total Units of Service for Quarter (Unit=1 Hour): 458

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	7
65-74:	17
75-84:	12
85+:	5
Client Declined to Provide Information:	1
Total:	42

CLIENT GENDER

Male:	15
Female:	26
Client Declined to Provide Information:	1
Total:	42

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	26
Rural:	0
Greatest Economic Need (Minority):	37

CLIENT RACE

Two or More Races:	0
Caucasian:	3
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	12
Filipino:	7
Japanese:	6
Korean:	0
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	42

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

Greatest Economic Need (Non-Minority): 3

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 4

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 0

3 0 0

1 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 2

C3. Other Family: 0

2 0 0

1 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 0

0 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	8	4	0	1
G2. Elder Abuse/Neglect/Exploitation:	8	5	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	8	4	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	0	1
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		44	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		29	0	2
TOTAL ESTIMATED CASE WORK HOURS SPENT:		422		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

6

Provider Name: *Asian Americans Advancing Justice - Asian Law Cau*

County(ies) *San Francisco*

11/16/16	Dementia Family Caregiver Support Group 408 22nd Ave. SF	KYR Training- SSI and Unlawful rent increaces	12	3
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Provider Name: *Nihonmachi Legal Outreach dba API Legal Outreach*

County(ies) *San Francisco*

Winter 201	APILO	Newsletter: Senior Rights Bulletin	Seniors, tenants, organizations who work with seniors and people with disabilities	20000	5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Nihonmachi Legal Outreach dba API Legal Outreach</i>					
County(ies) <i>San Francisco</i>					
11/19/2016	Cornerstone Trinity Church	Community Day; advocacy, newsletter and brochure distribution	Elders/General Public	0	5
11/2/2016	Dignity Fund	Advocacy, newsletter and brochure distribution	Elders/General Public	30	1
10/25/2016	APILO	API Elder Abuse Task Force	Service Providers	20	22
10/3/2016	Senior and Disability Action	Elder Abuse and Estate Planning	Service Providers	6	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 7

Total Unduplicated Client Count for Quarter: 213

Total Cases Closed in Quarter: 205

Total Units of Service for Quarter (Unit=1 Hour): 1476

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	93
75-84:	57
85+:	25
Client Declined to Provide Information:	0
Total:	213

CLIENT GENDER

Male:	63
Female:	150
Client Declined to Provide Information:	0
Total:	213

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	74
Homebound:	32
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	6
Rural:	0
Greatest Economic Need (Minority):	38

CLIENT RACE

Two or More Races:	1
Caucasian:	148
African American:	27
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	10
Japanese:	3
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	8
Total:	213

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 7

Greatest Economic Need (Non-Minority): 31

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 35

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 10

A3. Other Consumer/Finance: 10

5 0 0

5 1 0

8 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 2

C3. Other Family: 4

0 0 0

3 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 38

25 9 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	7	9	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	3	1	0
F4. Other Income Maintenance:	4	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	5	4	1
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	41	30	9	1
H2. Advance Health Care Directives (AHCD):	58	7	53	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	18	16	1	1
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		121	80	4
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1463		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

7

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Contra Costa Senior Legal Services</i>					
County(ies) <i>Contra Costa</i>					
11/9/16	Pinole	Legal services for seniors	Seniors	30	3.5
11/3/16	Walnut Creek, CA	Legal services for seniors	Seniors	100	3
10/11/16	Walnut Creek, CA	AHCDs	Seniors	18	2
10/5/16	El Cerrito, CA	Availability of legal svcs.	Seniors	80	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

8

Total Unduplicated Client Count for Quarter: 140

Total Cases Closed in Quarter: 146

Total Units of Service for Quarter (Unit=1 Hour): 858

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	37
65-74:	65
75-84:	28
85+:	10
Client Declined to Provide Information:	0
Total:	140

CLIENT GENDER

Male:	52
Female:	87
Client Declined to Provide Information:	1
Total:	140

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	58
Homebound:	3
Lives Alone:	91
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	17
Rural:	6
Greatest Economic Need (Minority):	57

CLIENT RACE

Two or More Races:	2
Caucasian:	69
African American:	8
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	17
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	14
Total:	140

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 8

Greatest Economic Need (Non-Minority): 21

Greatest Economic Need (Minority Status Unknown): 5

CLIENT ETHNICITY

Hispanic/Latino: 23

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 13

0 0 1

2 0 0

4 1 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 2

0 0 0

0 0 0

1 0 2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 43

D2. Medicare: 0

D3. Other Health/Community Based Care: 4

24 15 3

0 2 0

3 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 37

29 1 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	2	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	2	0
F2. Supplemental Security Income (SSI):	13	8	5	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	2	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	7	1	2
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	2	3	0	0
H2. Advance Health Care Directives (AHCD):	16	0	16	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	2	0	0
TOTAL CASES OPENED IN QUARTER:		161		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		88	46	12
TOTAL ESTIMATED CASE WORK HOURS SPENT:		812		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

8

Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

10/26/16	San Mateo	Seniors on the Move	Seniors	200	7
10/2/2016	Pescadero	Puente Health Fair	Farmworkers	200	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

12/27/16	Pescadero	Health Coverage Programs	Farmworkers	17	5
12/12/16	Mills-Peninsula Medical Center	Screening for Elder Abuse and Food Insecurity	Medical providers	20	3
12/7/16	Pescadero	Community Response Meeting - Immigration	Farmworkers	100	5
11/4/16	Coastline Adult Community Center	Elder Abuse & Legal Aid Services	Seniors	50	3
10/28/16	Health Plan of San Mateo	Member Services Training	Health Plan member services staff	29	7
10/27/16	Health Plan of San Mateo	Care Advancing Navigator Training	Health Plan of San Mateo care navigators	25	5
10/17/16	Foster City	Health Issues Affecting Seniors	Seniors	10	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

9

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 67

Total Units of Service for Quarter (Unit=1 Hour): 1815

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	10
65-74:	23
75-84:	12
85+:	11
Client Declined to Provide Information:	0
Total:	56

CLIENT GENDER

Male:	13
Female:	43
Client Declined to Provide Information:	0
Total:	56

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	0
Lives Alone:	1
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	15

CLIENT RACE

Two or More Races:	2
Caucasian:	24
African American:	16
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	1
Chinese:	3
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	56

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9

Greatest Economic Need (Non-Minority): 6

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 5

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 10

C3. Other Family: 0

0 0 0

0 9 4

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 5

D3. Other Health/Community Based Care: 1

1 2 0

1 2 1

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1

1 1 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	3	1	0
F2. Supplemental Security Income (SSI):	5	5	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	0	3	3
G2. Elder Abuse/Neglect/Exploitation:	18	10	5	6
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	4	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		27	24	16
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1416		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

9

Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda County*

10/22/16	Alameda Hospital	Health Fair	Seniors and Caregivers	95	12.5
10/15/16	The Tropics Mobile Home Park	Senior Fair	Seniors	28	5.5
10/8/16	Dublin Civic Center	Senior Fair	Seniors and Caregivers	210	9
10/4/16	Silliman Activity Center	Senior Fair	Seniors and Caregivers	140	8.25

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 35

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda County*

10/24/16	Lakeside Senior Apartments-CE Site	General LAS	Seniors	20	10
10/1/16	A SAFE Place – CE Site	Keeping Elders Safe	Caregiver of Seniors	12	6.5
11/10/16	Arbor Vista Senior Housing - CE Site	General LAS	Seniors	8	12
11/9/16	Eden Issei Terrace - CE Site	General LAS	Seniors	19	6
11/9/16	E.E. Cleveland Manor Sr. Housing - CE Site	General LAS	Seniors	11	4.25
11/8/16	San Leandro Library - CE Site	General LAS	Seniors	37	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

9

11/8/16	Hayward Senior Apartments (C & Grand)-CE Site	General LAS	Seniors	13	5
11/7/16	HICAP Alameda County-CE Site	General LAS	Senior service provider	3	7.5
11/5/16	Pleasanton Senior Center-CE Site	General LAS	Seniors and Caregivers	60	25
11/2/16	Linda Glen Apts. Satellite Housing-CE Site	General LAS	Seniors	9	4
10/27/16	Family Support Services of the Bay Area	Stepping up to the Plate	Seniors and Caregivers	12	5
11/10/16	Hillcrest Garden Senior Apt. - CE Site	Consumer Fraud: Scams Targeting Seniors	Seniors	14	4.5
10/26/16	Oak Center Towers-CE Site	General LAS	Seniors	26	9
11/12/16	Hope Hospice - CE site	General LAS	Seniors and Caregivers	26	4.5
10/20/16	Fremont Senior Center-CE Site	General LAS	Seniors	27	8.25
10/19/16	Altenheim Senior Housing-CE Site	General LAS	Seniors	22	10.5
10/19/16	Palo Alto Medical Foundation-Fremont Clinic	General LAS	Seniors and Caregivers	28	7
10/18/16	Bancroft Senior Homes – CE Site	General LAS	Seniors	13	4.75
10/18/16	Broadmoor Plaza – CE Site	General LAS	Seniors	12	9
10/17/16	South Berkeley Senior Center – CE	General LAS	Seniors	20	5
10/15/16	Tropics Mobile Home Park	General LAS	Seniors and Caregivers	22	7.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

9

10/11/16	Legal Assistance for Seniors/HICAP – CE Site	General LAS	Senior service provider	10	5.25
10/5/16	Independence Plaza Senior Housing – CE Site	Keeping Elders Safe	Seniors	40	7
10/5/16	Fremont, City of – CE Site	General LAS	Seniors and Caregivers	31	9
10/4/16	Alameda County Social Services Agency (AAA)	General LAS	Senior service provider	14	5.75
10/27/16	Harrison Street Senior Housing-CE Site	General LAS	Seniors	33	7
11/17/16	San Lorenzo Lions Club	General LAS	Seniors	14	4.5
12/12/16	South Berkeley Senior Center - CE	Medicare Alert	Seniors	8	2.75
12/7/16	Wittenberg Manor - CE Site	Create a Secure Future	Seniors	6	5.5
12/7/16	Wittenberg Manor - CE Site	Create a Secure Future	Seniors	13	6.25
12/6/16	HICAP Alameda County - CE Site	General LAS	Seniors	10	3.75
12/5/16	Lawrence Livermore National Laboratory-CE Site	General LAS	Seniors	80	4
12/5/16	Lawrence Livermore National Laboratory-CE Site	General LAS	Seniors	80	3.5
11/30/16	Westlake Christian Terrace - CE Site	General LAS	Seniors	44	5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

9

11/30/16	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	43	4
11/29/16	WEBINAR with Senior Center	Seniors' Guide to Public Benefits: Show Me the \$	Seniors	11	7
11/29/16	Castro Valley Library - CE Site	General LAS	Seniors	11	5.5
11/10/16	Vineyard Village Senior Housing - CE Site	General LAS	Seniors and Providers	19	6.25
11/18/16	Area Agency on Aging - CE Site	General LAS	Senior service provider	55	2.75
12/12/16	Mission Hills Gold	Medicare Alert	Seniors	3	2.5
11/17/16	Westlake Christian Terrace - CE Site	General LAS	Seniors	18	2
11/17/16	Westlake Christian Terrace - CE Site	General LAS	Seniors	22	2
11/17/16	Redwood Gardens - CE Site	General LAS	Seniors	14	4.5
11/16/16	Lincoln Court Senior Apartments- CE Site	General LAS	Seniors	10	4
11/16/16	Lawrence Livermore National Laboratory- CE Site	General LAS	Caregiver of Seniors	83	6.5
11/15/16	Wittenberg Manor - CE Site	General LAS	Seniors	12	6.5
11/15/16	Helios Corner Apts. - Satellite Housing - CE Site	General LAS	Seniors	12	6
11/15/16	Wittenberg Manor - CE Site	General LAS	Seniors	12	6.5
11/15/16	Pleasanton Unified School District	Stepping up to the Plate	Caregiver of Minors	16	5.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

9

11/13/16	Ed Roberts Campus	General LAS	Seniors	110	31
11/12/16	Hope Hospice - CE site	General LAS	Seniors and Caregivers	26	5.5
11/19/16	Over 60 Health Center (Berkeley) - CE Site	General LAS	Seniors and Providers	42	28.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 52

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 364

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10

Total Unduplicated Client Count for Quarter: 373

Total Cases Closed in Quarter: 411

Total Units of Service for Quarter (Unit=1 Hour): 2274

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	52
65-74:	147
75-84:	109
85+:	65
Client Declined to Provide Information:	0
Total:	373

CLIENT GENDER

Male:	120
Female:	253
Client Declined to Provide Information:	0
Total:	373

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	142
Homebound:	15
Lives Alone:	85
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	36
Limited English:	59
Rural:	3
Greatest Economic Need (Minority):	76

CLIENT RACE

Two or More Races:	16
Caucasian:	237
African American:	14
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	13
Cambodian:	0
Chinese:	36
Filipino:	14
Japanese:	9
Korean:	4
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	4
Total:	373

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0
E3. Other Housing:	18	16	3	2
INCOME MAINTENANCE				
F1. Social Security:	10	10	2	3
F2. Supplemental Security Income (SSI):	26	23	4	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	5	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	5	0	0
G2. Elder Abuse/Neglect/Exploitation:	34	27	12	5
G3. Other Individual Rights:	4	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	81	81	6	0
H2. Advance Health Care Directives (AHCD):	14	6	9	0
H3. Financial Powers of Attorney:	41	15	31	0
H4. Other Miscellaneous:	20	20	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		317	79	15
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2215		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

10

Provider Name: *Senior Adults Legal Assistance (SALA)*

County(ies) *Santa Clara County*

12/1/16	County Social Services Dept. of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Elder Abuse Task Force	2	2.5
12/1/16	San Jose Housing Department at Bascom Community Center in San Jose	Participate in Meeting for Soliciting Input for the City's Analysis of Impediments to Fair Housing Report	City of San Jose staff & community members at meeting	10	1.5
11/4/16	YAHOO! Campus in Sunnyvale	Training on Statutory Form Powers of Attorney for volunteers for SALA Pro Bono Power Attorney Day at Mountain View and Willow Glen Senior Centers	Volunteer Attorneys and Paralegals from YAHOO! Legal Department and Fenwick & West	20	3
10/27/16	County Social Services Dept. Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Elder Abuse Task Force	2	1.5
10/21/16	Domestic Violence Conference at Santa Clara Marriott	Participate as Panelist at on Panel "DV Across the Lifespan"	Service providers and community members	30	3.5
10/20/16	Adult Protective Services (APS) at Social Services Agency in San Jose	Presentation to APS Staff About Elder Abuse and SALA's Services to Prevent Abuse	Staff at APS	30	5.5
10/13/16	San Jose Housing Department at Sobrato Center in San Jose	Participate in Meeting About Senior Service Needs and Service Priorities for City of San Jose	City of San Jose staff & community members at meeting	35	2
10/7/16	Centennial Recreation Center (CRC) Senior Center	Participate in Resource Fair and Reach Out to Senior pants at CRC	Senior participants at CRC and other service [providers in South County	150	4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10

10/1/16	Willow Ranch Mobile Home Park in Sunnyvale	Presentation on SALA's Services (Who We Are and What We Do) and Importance of Planning for the Future	Senior residents of mobile home park	20	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies) Santa Clara County					
12/12/16-1	Preparation for Presentation at Berryessa Center in San Jose in February 2017	Preparation for Presentation on Good Legal Health at Berryessa Center in San Jose in February 2017	Senior participants at the center	0	0.7
11/29/16	Cypress Senior Center in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities (includes preparation time in July)	Senior participants at the center	49	13.8
10/17/16	Life's Garden/Beacon Communities Senior Housing in Sunnyvale	Presentation on SALA and Powers of Attorney for Financial Management to Avoid Elder Abuse	Senior residents at the housing project	25	2.5
10/13/16	Roosevelt Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	106	4.5
10/7/16	Willow Glen Senior and Community Center in San Jose	Presentation on Good Legal Health (including Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	90	6.8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10

10/3/16	Buena Vista Mid Town Senior Apartments in San Jose	Presentation on SALA and Powers of Attorney for Financial Management to Avoid Elder Abuse	Senior residents at the housing project	10	5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 33

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 11

Total Unduplicated Client Count for Quarter: 186

Total Cases Closed in Quarter: 157

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	55
65-74:	63
75-84:	31
85+:	9
Client Declined to Provide Information:	28
Total:	186

CLIENT GENDER

Male:	92
Female:	94
Client Declined to Provide Information:	0
Total:	186

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	29
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	144
Rural:	0
Greatest Economic Need (Minority):	132

CLIENT RACE

Two or More Races:	0
Caucasian:	173
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	186

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 11

Greatest Economic Need (Non-Minority): 28

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 161

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

0 0 0

0 0 0

0 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 0

D3. Other Health/Community Based Care: 19

0 2 0

0 0 0

0 15 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1

0 1 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	0	0	0
E3. Other Housing:	18	0	16	0
INCOME MAINTENANCE				
F1. Social Security:	11	0	7	0
F2. Supplemental Security Income (SSI):	9	0	9	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	18	0	16	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	16	0	10	0
H2. Advance Health Care Directives (AHCD):	5	0	4	0
H3. Financial Powers of Attorney:	4	0	2	0
H4. Other Miscellaneous:	88	0	72	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		0	157	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		0		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 12

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 76

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	11
65-74:	36
75-84:	17
85+:	12
Client Declined to Provide Information:	0
Total:	76

CLIENT GENDER

Male:	29
Female:	47
Client Declined to Provide Information:	0
Total:	76

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	4
Homebound:	3
Lives Alone:	30
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	76
Greatest Economic Need (Minority):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	72
African American:	0
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	76

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 12

Greatest Economic Need (Non-Minority): 15

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 1

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 5

1 0 0

2 0 0

8 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 6

2 0 0

2 0 0

10 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

1 0 0

4 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 8

9 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	5	0	0
E3. Other Housing:	7	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	1	5	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	4	21	0	0
H2. Advance Health Care Directives (AHCD):	0	5	0	0
H3. Financial Powers of Attorney:	1	2	0	0
H4. Other Miscellaneous:	5	11	0	0
TOTAL CASES OPENED IN QUARTER:		48		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		100	0	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		38		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

12

Provider Name: *Catholic Charities*

County(ies) *Alpine, Amador, Calaveras, Mariposa, T*

12/12/16	San Andreas	EAP/MR Training	Seniors	15	4.5
12/20/16	Avalon Care Facility	EAP/MR Training	Seniors	30	4.5
10/6/16	Catholic Charities	EAP Training	Seniors	10	3
10/19/16	Sonora Fairgrounds	Health Fair - Tuolumne	Seniors	1500	10
10/18/16	Sonora Fairgrounds	Health Fair - Tuolumne	Seniors	1500	10
11/3/16	Senior Center	TCHS Topic Day	All Ages	30	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Catholic Charities*

County(ies) *Alpine, Amador, Calaveras, Mariposa, T*

12/7/16	St. Matthews' Lutheran Church	Social Services Consortia	Seniors	20	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 13

Total Unduplicated Client Count for Quarter: 148

Total Cases Closed in Quarter: 180

Total Units of Service for Quarter (Unit=1 Hour): 1479

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	55
75-84:	29
85+:	14
Client Declined to Provide Information:	17
Total:	148

CLIENT GENDER

Male:	65
Female:	83
Client Declined to Provide Information:	0
Total:	148

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	81
Homebound:	1
Lives Alone:	40
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	15
Rural:	7
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	105
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	38
Client Declined to Provide Information:	0
Total:	148

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 13

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 38

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 11

9 3 0

6 3 2

6 4 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

1 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 2

1 0 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 1

D3. Other Health/Community Based Care: 5

11 2 0

1 0 0

3 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 33

29 5 7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	4	0
E3. Other Housing:	21	15	9	2
INCOME MAINTENANCE				
F1. Social Security:	11	10	1	1
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	1	1
G3. Other Individual Rights:	4	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	4	3	1	0
H2. Advance Health Care Directives (AHCD):	1	0	2	0
H3. Financial Powers of Attorney:	9	6	2	0
H4. Other Miscellaneous:	14	9	2	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		125	41	14
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1479		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 14

Total Unduplicated Client Count for Quarter: 111

Total Cases Closed in Quarter: 111

Total Units of Service for Quarter (Unit=1 Hour): 414

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	46
75-84:	19
85+:	2
Client Declined to Provide Information:	0
Total:	111

CLIENT GENDER

Male:	46
Female:	65
Client Declined to Provide Information:	0
Total:	111

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	39
Homebound:	1
Lives Alone:	26
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	6
Rural:	0
Greatest Economic Need (Minority):	58

CLIENT RACE

Two or More Races:	5
Caucasian:	41
African American:	20
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	37
Client Declined to Provide Information:	0
Total:	111

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 14

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	1
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	24	6	16	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		84	23	4
TOTAL ESTIMATED CASE WORK HOURS SPENT:		414		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 14

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 118

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	12
65-74:	14
75-84:	11
85+:	2
Client Declined to Provide Information:	0
Total:	39

CLIENT GENDER

Male:	15
Female:	24
Client Declined to Provide Information:	0
Total:	39

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	17
Homebound:	3
Lives Alone:	12
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	6
Rural:	12
Greatest Economic Need (Minority):	13

CLIENT RACE

Two or More Races:	0
Caucasian:	26
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	0
Total:	39

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	3	0	0	1
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	2
G3. Other Individual Rights:	3	0	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	4	3	2	1
H2. Advance Health Care Directives (AHCD):	4	0	2	0
H3. Financial Powers of Attorney:	4	0	2	0
H4. Other Miscellaneous:	0	0	2	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		18	25	8
TOTAL ESTIMATED CASE WORK HOURS SPENT:		118		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

Total Unduplicated Client Count for Quarter: 26

Total Cases Closed in Quarter: 23

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	6
65-74:	14
75-84:	4
85+:	2
Client Declined to Provide Information:	0
Total:	26

CLIENT GENDER

Male:	5
Female:	21
Client Declined to Provide Information:	26
Total:	52

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	1
Lives Alone:	10
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	0
Greatest Economic Need (Minority):	16

CLIENT RACE

Two or More Races:	0
Caucasian:	16
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	9
Total:	26

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	1	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		25	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		15	7	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		76		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 16

Total Unduplicated Client Count for Quarter: 6

Total Cases Closed in Quarter: 11

Total Units of Service for Quarter (Unit=1 Hour): 46

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	0
65-74:	3
75-84:	3
85+:	0
Client Declined to Provide Information:	0
Total:	6

CLIENT GENDER

Male:	0
Female:	6
Client Declined to Provide Information:	0
Total:	6

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	3
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	6
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	6
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 16

Greatest Economic Need (Non-Minority): 1

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 1 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 2 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1

0 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	2	0	3	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	1	0
TOTAL CASES OPENED IN QUARTER:		6	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
			3	8
			0	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		46		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 16

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: California Indian Legal Services					
County(ies) Inyo & Mono					
11/7/16	Tecopa Senior Center	Basic Estate Planning Simple Wills & POA's	Seniors	11	0
11/7/16	Tecopa Senior Center	Advance Health Care Directive Packets	Seniors	11	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 17

Total Unduplicated Client Count for Quarter: 64

Total Cases Closed in Quarter: 64

Total Units of Service for Quarter (Unit=1 Hour): 335

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	15
65-74:	22
75-84:	18
85+:	7
Client Declined to Provide Information:	2
Total:	64

CLIENT GENDER

Male:	16
Female:	48
Client Declined to Provide Information:	0
Total:	64

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	2
Lives Alone:	28
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	1
Rural:	18
Greatest Economic Need (Minority):	3

CLIENT RACE

Two or More Races:	0
Caucasian:	50
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	9
Total:	64

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 17

Greatest Economic Need (Non-Minority): 31

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 1

2 1 0

2 0 0

2 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 1

1 0 0

0 0 0

0 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 7

5 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	0	0
E3. Other Housing:	6	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	6	4	1	0
F3. Pensions/Retiree Benefits:	0	3	0	0
F4. Other Income Maintenance:	0	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	2	6	7
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	4	2	2	0
H2. Advance Health Care Directives (AHCD):	3	0	1	0
H3. Financial Powers of Attorney:	0	2	4	0
H4. Other Miscellaneous:	7	4	1	0
TOTAL CASES OPENED IN QUARTER:		64		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		40	17	7
TOTAL ESTIMATED CASE WORK HOURS SPENT:		332		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

17

Provider Name: *Senior Legal Services Project*

County(ies) *San Luis Obispo and Santa Barbara*

1/13/17	Hospice of SLO County	Ahcc & Other Health Related Documents	Hospice Volunteers	7	1
1/13/17	Hospice of SLO County	Preventing & Protecting Against Elder Abuse	Seniors	21	1
1/12/17	Del Rio Terrace, SLO	Preventing & Protecting Against Elder Abuse	Seniors	7	1
11/26	Cal Poly	Information on Elder Abuse	College Students	30	1.5
10/3	Paso Robles Senior Center	Durable Power of Attorney Workshop	Seniors	10	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 18

Total Unduplicated Client Count for Quarter: 271

Total Cases Closed in Quarter: 271

Total Units of Service for Quarter (Unit=1 Hour): 368

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	77
65-74:	101
75-84:	75
85+:	18
Client Declined to Provide Information:	0
Total:	271

CLIENT GENDER

Male:	121
Female:	150
Client Declined to Provide Information:	0
Total:	271

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	75
Homebound:	12
Lives Alone:	145
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	92
Rural:	141
Greatest Economic Need (Minority):	87

CLIENT RACE

Two or More Races:	23
Caucasian:	211
African American:	6
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	3
Filipino:	2
Japanese:	3
Korean:	3
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	3
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	9
Total:	271

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 18

Greatest Economic Need (Non-Minority): 99

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 79

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 9

8 0 0

2 0 0

4 5 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 55

D2. Medicare: 6

D3. Other Health/Community Based Care: 0

54 1 0

6 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 22

22 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	17	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	16	14	2	0
F2. Supplemental Security Income (SSI):	14	10	4	0
F3. Pensions/Retiree Benefits:	5	5	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	35	35	0	0
H2. Advance Health Care Directives (AHCD):	60	60	0	0
H3. Financial Powers of Attorney:	16	16	0	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		271	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		259	12	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		359		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 18

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Grey Law of Ventura County					
County(ies) Ventura					
11/5/16	Ox Fam Circle	Alzheimers Gathering	Caregivers	80	6
10/30/16	Wilson Center Oxnard	Life Class	Seniors	4	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 19

Total Unduplicated Client Count for Quarter: 147

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 1383

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	58
75-84:	35
85+:	21
Client Declined to Provide Information:	0
Total:	147

CLIENT GENDER

Male:	48
Female:	96
Client Declined to Provide Information:	3
Total:	147

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	88
Homebound:	0
Lives Alone:	81
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	22
Rural:	0
Greatest Economic Need (Minority):	28

CLIENT RACE

Two or More Races:	2
Caucasian:	88
African American:	34
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	2
Total:	147

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 19

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	9	1	0
E3. Other Housing:	4	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	2	0	0
F2. Supplemental Security Income (SSI):	5	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	1	2	1	2
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	25	19	1	0
H2. Advance Health Care Directives (AHCD):	10	7	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	8	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		90	18	4
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1383		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 19

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Bet Tzedek					
County(ies) Los Angeles County					
10/11/2016		ID Theft	Seniors	27	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20

Total Unduplicated Client Count for Quarter: 153

Total Cases Closed in Quarter: 236

Total Units of Service for Quarter (Unit=1 Hour): 1032

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	66
75-84:	43
85+:	18
Client Declined to Provide Information:	0
Total:	153

CLIENT GENDER

Male:	64
Female:	89
Client Declined to Provide Information:	0
Total:	153

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	63
Homebound:	1
Lives Alone:	67
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	8
Rural:	10
Greatest Economic Need (Minority):	31

CLIENT RACE

Two or More Races:	12
Caucasian:	116
African American:	20
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	153

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20

Greatest Economic Need (Non-Minority): 10

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 44

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 18

A2. Contracts/Warranties: 14

A3. Other Consumer/Finance: 8

20 6 4

13 4 0

7 1 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 2

C3. Other Family: 1

6 5 3

2 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

4 0 0

1 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 24

21 13 7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	8	6	0
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	1
F2. Supplemental Security Income (SSI):	7	5	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	5	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	44	21	31	0
H2. Advance Health Care Directives (AHCD):	11	6	7	0
H3. Financial Powers of Attorney:	10	2	10	0
H4. Other Miscellaneous:	1	1	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		133	85	18
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1003		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

11/22/2016	Victor Valley High School 16500 Mojave Dr. Victorville, CA 92392	Thanksgiving Day Event	Seniors, Homeless & Low-Income	1000	8.2
11/16/2016	Newberry Springs Senior Center 33383 Newberry Rd. Newberry Springs, CA 92365	ICLS Services	Seniors	14	6.3
11/9/2016	Fifth Street Senior Center 600 W. Fifth St. San Bernardino, CA 92410	Cal Medi-Connect Town Hall & Resource Fair Bilingual Panel to answer questions	Seniors & Caregivers	50	2.6
10/26/2016	Loma Linda University Drayson Center 25040 Stewart St. Loma Linda, CA	12th Annual Senior Health Fair Informational materials distributed: Medical Coverage; the Affordable Care Act (Covered California, CCI Medi-Connect, Medicare, Medi-Cal, ACA-CAP Affordable Health Care)	Seniors	500	4
10/14/2016	San Bernardino Senior Center 600 W. 5th St. San Bernardino, CA 92410	Senior Health & Resource Fair Informational materials distributed: Legal Guide for Seniors (Eng & Span); Senior Fair Housing Booklets; Seniors & Law Bar Journal (Eng & Span); Reverse Mortgages; Don't Be A Target of Healthcare Fraud; SSI Basic Facts; IHSS Basic Facts; Three Ways to Receive Your Federal Payments; ICLS Services & What We Do; ICLS Seniors Phone Line Flyer; LawHelp California website	Seniors	200	2.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20

10/12/2016	Moreno Elementary School 4825 Moreno St. Montclair, CA 91763	Abilities Resource Fair Informational materials distributed: Medicare, Medi-Cal and Affordable Health Coverage and information on who to contact and where to receive assistance if they have problems with their medical coverage.	Disabled & Seniors	150	0.9
10/5/2016	Yucaipa Senior Center 12202 First St. Yucaipa, CA 92399	Yucaipa Health Fair Informational materials distributed: Legal Guide for Seniors (Eng & Span); Senior Fair Housing Booklets; Seniors & Law Bar Journal (Eng & Span); What Can I Do if I Cannot Pay My Debts?; Elder Abuse; Small Claims Court & What can Lawyers Referral Service Do for Me?	Seniors	100	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 21

Total Unduplicated Client Count for Quarter: 46

Total Cases Closed in Quarter: 98

Total Units of Service for Quarter (Unit=1 Hour): 405

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	15
65-74:	19
75-84:	10
85+:	2
Client Declined to Provide Information:	0
Total:	46

CLIENT GENDER

Male:	19
Female:	27
Client Declined to Provide Information:	0
Total:	46

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	16
Homebound:	0
Lives Alone:	14
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	15
Greatest Economic Need (Minority):	5

CLIENT RACE

Two or More Races:	2
Caucasian:	34
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	46

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 21

Greatest Economic Need (Non-Minority): 3

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 11

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 1

5 0 0

4 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 1

3 1 0

0 0 0

0 0 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

2 1 3

0 0 0

1 0 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 10

13 6 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	0
E3. Other Housing:	0	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	2	1	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	7	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	8	14	7	0
H2. Advance Health Care Directives (AHCD):	5	0	9	0
H3. Financial Powers of Attorney:	5	0	6	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		54	33	11
TOTAL ESTIMATED CASE WORK HOURS SPENT:		392		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

21

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *Riverside*

12/14/2016	Police Department 137 S. Perris Blvd. Perris, CA	CARE Team Meeting	Advocates for Seniors	50	3.9
11/16/2016	Police Department 137 S. Perris Blvd. Perris, CA	CARE Team Meeting	Advocates for Seniors	50	4.8
10/26/2016	Police Department 137 S. Perris Blvd. Perris, CA	CARE Team Meeting	Advocates for Seniors	30	3.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 22

Total Unduplicated Client Count for Quarter: 759

Total Cases Closed in Quarter: 684

Total Units of Service for Quarter (Unit=1 Hour): 1595

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	252
65-74:	325
75-84:	122
85+:	60
Client Declined to Provide Information:	0
Total:	759

CLIENT GENDER

Male:	306
Female:	453
Client Declined to Provide Information:	0
Total:	759

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	489
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	154
Rural:	0
Greatest Economic Need (Minority):	201

CLIENT RACE

Two or More Races:	23
Caucasian:	438
African American:	36
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	3
Filipino:	12
Japanese:	5
Korean:	11
Laotian:	0
Vietnamese:	52
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	166
Client Declined to Provide Information:	0
Total:	759

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 22

Greatest Economic Need (Non-Minority): 138

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 142

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 99

A2. Contracts/Warranties: 14

A3. Other Consumer/Finance: 14

66 22 3

13 0 0

10 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 21

0 0 0

19 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 70

C2. Conservatorship: 30

C3. Other Family: 24

48 10 2

10 4 13

18 2 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 19

D2. Medicare: 7

D3. Other Health/Community Based Care: 85

7 6 0

4 1 1

61 14 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 139

115 13 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	17	5	0
E3. Other Housing:	31	27	1	0
INCOME MAINTENANCE				
F1. Social Security:	21	19	1	0
F2. Supplemental Security Income (SSI):	37	23	12	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	12	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	7	0	0
G3. Other Individual Rights:	17	11	0	2
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	49	45	0	0
H2. Advance Health Care Directives (AHCD):	6	4	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	31	25	3	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		562	97	25
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1544		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

22

Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange*

11/5/16	Anaheim	50 Plus Expo	Seniors	1000	6
10/22/16	Yorba Linda	Senior Wellness Expo	Seniors	100	4
10/22/16	Garden Grove	Annual Wellness Fair	Vietnamese Community	130	5
10/15/16	Fullerton	8th Annual Health Fair	Community	100	5
10/9/16	Irvine	Clinic in the Park	Seniors	65	4
10/1/16	Santa Ana	Senior Fair	Seniors	300	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange*

11/14/16	Costa Mesa	Elder Abuse	Seniors	2	4
11/2/16	Westminster	Medi-Cal benefits	Community	25	4
10/28/16	Fullerton	LASOC Services	Community	6	4
10/21/16	Costa Mesa	Social Security & SSI	Seniors	4	5
10/11/16	Santa Ana	Medi-Cal benefits	Vietnamese Seniors	25	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 23

Total Unduplicated Client Count for Quarter: 952

Total Cases Closed in Quarter: 952

Total Units of Service for Quarter (Unit=1 Hour): 1133

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	188
65-74:	401
75-84:	258
85+:	105
Client Declined to Provide Information:	0
Total:	952

CLIENT GENDER

Male:	320
Female:	632
Client Declined to Provide Information:	0
Total:	952

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	697
Homebound:	1
Lives Alone:	560
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	184
Rural:	1
Greatest Economic Need (Minority):	145

CLIENT RACE

Two or More Races:	7
Caucasian:	653
African American:	66
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	5
Filipino:	26
Japanese:	6
Korean:	1
Laotian:	2
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	160
Client Declined to Provide Information:	0
Total:	952

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 23

Greatest Economic Need (Non-Minority): 332

Greatest Economic Need (Minority Status Unknown): 56

CLIENT ETHNICITY

Hispanic/Latino: 160

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 42

A2. Contracts/Warranties: 70

A3. Other Consumer/Finance: 25

40 2 0

65 5 0

25 0 0

EMPLOYMENT

B1. Discrimination: 4

B2. Other Employment: 5

4 0 0

5 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 35

C2. Conservatorship: 1

C3. Other Family: 2

35 0 0

1 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 16

D2. Medicare: 2

D3. Other Health/Community Based Care: 50

16 0 0

2 0 0

49 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 122

118 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	59	58	1	0
E3. Other Housing:	90	86	4	0
INCOME MAINTENANCE				
F1. Social Security:	41	41	0	0
F2. Supplemental Security Income (SSI):	6	6	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	11	10	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	41	40	1	0
G3. Other Individual Rights:	71	71	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	197	160	37	0
H2. Advance Health Care Directives (AHCD):	9	7	2	0
H3. Financial Powers of Attorney:	26	19	7	0
H4. Other Miscellaneous:	19	18	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		886	66	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1126		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 23

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies) San Diego					
11/15/2016	Luther Towers Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	20	3
10/04/2016	El Dorado Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	18	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 24

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 101

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	7
65-74:	25
75-84:	17
85+:	2
Client Declined to Provide Information:	0
Total:	51

CLIENT GENDER

Male:	23
Female:	28
Client Declined to Provide Information:	0
Total:	51

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	0
Lives Alone:	27
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	11
Rural:	49
Greatest Economic Need (Minority):	29

CLIENT RACE

Two or More Races:	0
Caucasian:	11
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	37
Client Declined to Provide Information:	0
Total:	51

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 24

Greatest Economic Need (Non-Minority): 4

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 38

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 4

1 0 0

5 2 0

1 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

2 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 0

1 2 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

0 0 0

0 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1

0 1 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	2	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	3	2	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	11	2	9	0
H2. Advance Health Care Directives (AHCD):	4	1	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		25	26	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		95		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 24

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies) Imperial					
11/01/2016	City of Calexico 12 Annual Senior Citizens Community Health Fair	Spanish presentation provided information about wills, poa & ahcd documents.	Seniors 60+	300	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 25

Total Unduplicated Client Count for Quarter: 198

Total Cases Closed in Quarter: 156

Total Units of Service for Quarter (Unit=1 Hour): 2625

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	69
75-84:	70
85+:	33
Client Declined to Provide Information:	0
Total:	198

CLIENT GENDER

Male:	68
Female:	129
Client Declined to Provide Information:	1
Total:	198

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	109
Homebound:	4
Lives Alone:	101
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	47
Rural:	0
Greatest Economic Need (Minority):	47

CLIENT RACE

Two or More Races:	3
Caucasian:	123
African American:	36
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	3
Total:	198

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 25

Greatest Economic Need (Non-Minority): 61

Greatest Economic Need (Minority Status Unknown): 9

CLIENT ETHNICITY

Hispanic/Latino: 31

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 14

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 6

6 3 0

1 1 0

5 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 8

0 0 0

6 0 2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 9

C3. Other Family: 1

1 0 0

0 4 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 12

D2. Medicare: 1

D3. Other Health/Community Based Care: 10

8 1 0

2 0 0

4 2 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 18

14 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	16	0	1
E3. Other Housing:	4	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	3	8	3	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	2
G3. Other Individual Rights:	14	10	0	12
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	16	7	4	0
H2. Advance Health Care Directives (AHCD):	9	2	12	0
H3. Financial Powers of Attorney:		0	0	0
H4. Other Miscellaneous:	9	6	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		107	31	18
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2609		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 26

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 326

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	22
65-74:	15
75-84:	10
85+:	1
Client Declined to Provide Information:	0
Total:	48

CLIENT GENDER

Male:	17
Female:	31
Client Declined to Provide Information:	0
Total:	48

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	38
Homebound:	5
Lives Alone:	35
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	0
Rural:	48
Greatest Economic Need (Minority):	2

CLIENT RACE

Two or More Races:	2
Caucasian:	38
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	3
Total:	48

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 26

Greatest Economic Need (Non-Minority): 31

Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

Hispanic/Latino: 1

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

3 0 0

0 0 0

1 0 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 2

0 0 0

0 0 0

0 4 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 1

D3. Other Health/Community Based Care: 3

3 3 1

0 1 0

4 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 25

31 8 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	2	0	1
E3. Other Housing:	4	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	4	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0
TOTAL CASES OPENED IN QUARTER:		48	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		53	19	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:		320		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

26

Provider Name: *Legal Services of Northern California*

County(ies) *Mendocino and Lake*

10/17/2016	Ukiah	Mendocino County Continuum of Care Meetings for Homeless Service Providers	Service Providers	20	5.8
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 27

Total Unduplicated Client Count for Quarter: 138

Total Cases Closed in Quarter: 126

Total Units of Service for Quarter (Unit=1 Hour): 787

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	58
65-74:	58
75-84:	16
85+:	6
Client Declined to Provide Information:	0
Total:	138

CLIENT GENDER

Male:	47
Female:	91
Client Declined to Provide Information:	0
Total:	138

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	3
Lives Alone:	49
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	6
Rural:	17
Greatest Economic Need (Minority):	16

CLIENT RACE

Two or More Races:	4
Caucasian:	122
African American:	6
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	138

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 27

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	1
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	29	20	2	5
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	15	10	9	0
H2. Advance Health Care Directives (AHCD):	4	2	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		63	34	29
TOTAL ESTIMATED CASE WORK HOURS SPENT:		781		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 27

Provider Name: Legal Aid Of Sonoma County

County(ies) Sonoma

11/17/2016	Guerneville	Informational Presentation (Knitting Club)	Elders	40	3
11/10/2016	Santa Rosa	OCRA	Dependent Adults	20	2
10/20/2016	Petaluma	Informational Presentation (Petaluma People Services)	Elders	30	2
10/15/2016	Petaluma	Information Table (Walk to End Alzheimer's)	Elders	400	8
10/15/2016	Santa Rosa	Information Table (Binational Health Fair)	Elders	50	7
10/8/2016	Sebastopol	Speaking Engagement	Elders	150	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Aid Of Sonoma County

County(ies) Sonoma

12/07/2016	Legal Aid	Expungement Workshop	Low Income	4	3
10/05/2016	Legal Aid	Cleaning up Criminal Records Workshop	Low Income	1	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 177

Total Units of Service for Quarter (Unit=1 Hour): 967

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	43
75-84:	18
85+:	4
Client Declined to Provide Information:	0
Total:	103

CLIENT GENDER

Male:	41
Female:	62
Client Declined to Provide Information:	0
Total:	103

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	68
Homebound:	2
Lives Alone:	27
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	20
Rural:	0
Greatest Economic Need (Minority):	10

CLIENT RACE

Two or More Races:	36
Caucasian:	52
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	2
Total:	103

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

Greatest Economic Need (Non-Minority): 16

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 15

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 6

8 1 2

2 1 0

7 0 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 1

C3. Other Family: 0

3 1 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 0

D3. Other Health/Community Based Care: 6

2 3 2

0 1 0

8 2 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 47

42 21 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	8	4	0
E3. Other Housing:	0	2	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	2	0
F2. Supplemental Security Income (SSI):	3	1	1	1
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	2	1	4	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	2
G3. Other Individual Rights:	0	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	4	10	11	0
H2. Advance Health Care Directives (AHCD):	5	3	2	0
H3. Financial Powers of Attorney:	0	0	3	0
H4. Other Miscellaneous:	1	6	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		106	59	12
TOTAL ESTIMATED CASE WORK HOURS SPENT:		917		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

Provider Name: *Bay Area Legal Aid*

County(ies) *Napa*

12/01/16	UpValley Family Services	Bay Area Legal Aid Services	Service Providers	12	2
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Provider Name: *Legal Servcies of Northern California*

County(ies) *Solano County*

12/19/16	Suisun City	Outreach Clinic at Suisun City Library - prep, travel & outreach	Seniors	2	2
12/16/16	Solano County	WIB Presentation/Clinic Pre , travel & outreach	Seniors	6	3
11/21/16	Vallejo	Outreach Clinic at Suisun City Library - prep, travel & outreach	Seniors	3	2
11/02/16	Solano County	Outreach Clinic at Florence Douglas Senior Center	Seniors	5	1
10/12/16	Solano County	North Bay Stand Down - Prep, travel & outreach	Senior Vets	200	5
10/11/16	Solano County	North Bay Stand Down - Prep, travel & outreach	Senior Vets	200	6
10/17/16	Suisun City	Outreach Clinic at Suisun City Library - prep, travel & outreach	Seniors	4	2
10/5/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	3	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 25

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Servcies of Northern California*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

County(ies)		Solano County			
11/04/16	Solano County	Senior Coalition Meeting - prep, meetin & travel	Senior Coalition	20	3
10/27/16	Solano County	Presentation to CAN-B - Describe LSNC's Services	Seniors Advocates	8	2
10/22/16	Solano County	Solano Wellness Event	Seniors and their families	80	4
10/19/16	Solano County	Vacaville Homeless Round Table	Seniors	50	3
10/15/16	Solano County	Health Fair - prep, travel & outreach	Seniors and their families	500	7
10/18/16	Vallejo	Tenants Rights and general info about LSNC services	Seniors and their families	50	2
10/7/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	3
10/6/16	Solano County	Outreach Describe LSNC Services	Seniors	35	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 29

Total Unduplicated Client Count for Quarter: 387

Total Cases Closed in Quarter: 979

Total Units of Service for Quarter (Unit=1 Hour): 1537

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	47
65-74:	175
75-84:	103
85+:	48
Client Declined to Provide Information:	14
Total:	387

CLIENT GENDER

Male:	138
Female:	249
Client Declined to Provide Information:	0
Total:	387

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	48
Homebound:	2
Lives Alone:	156
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	24
Limited English:	0
Rural:	387
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	372
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	0
Total:	387

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 29

Greatest Economic Need (Non-Minority): 116

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 11

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 72

1 5 0

1 0 0

71 0 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

1 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 4

C2. Conservatorship: 0

C3. Other Family: 4

3 1 0

0 0 0

2 2 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 12

D2. Medicare: 5

D3. Other Health/Community Based Care: 1

9 2 0

5 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 16

5 3 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	40	17	26	0
E3. Other Housing:	13	13	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	2	0	2	0
F4. Other Income Maintenance:	7	5	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	29	9	13	8
G3. Other Individual Rights:	4	4	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	185	79	199	0
H2. Advance Health Care Directives (AHCD):	127	35	194	0
H3. Financial Powers of Attorney:	136	36	204	0
H4. Other Miscellaneous:	7	4	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		302	657	20
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
		1526		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Legal Services					
County(ies) El Dorado County					
11/29/2016	El Dorado Hills Senior Center	Power of Attorney	Seniors	18	2
10/24/2016	Tahoe Senior Center	Planning For Long Term Care	Seniors	20	7
12/14/2016	Placerville Senior Centers	Scams	Seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 30

Total Unduplicated Client Count for Quarter: 141

Total Cases Closed in Quarter: 126

Total Units of Service for Quarter (Unit=1 Hour): 547

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	18
65-74:	64
75-84:	44
85+:	15
Client Declined to Provide Information:	0
Total:	141

CLIENT GENDER

Male:	44
Female:	97
Client Declined to Provide Information:	0
Total:	141

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	13
Homebound:	1
Lives Alone:	37
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	45
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	3

CLIENT RACE

Two or More Races:	0
Caucasian:	135
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	141

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 30

Greatest Economic Need (Non-Minority): 38

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 29

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 12

1 1 0

4 5 0

8 7 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 4

C3. Other Family: 0

0 0 0

4 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 2

3 2 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	3	2	0
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	10	2	0
F2. Supplemental Security Income (SSI):	0	1	1	0
F3. Pensions/Retiree Benefits:	1	1	1	0
F4. Other Income Maintenance:	0	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	39	1	1	0
G3. Other Individual Rights:	2	2	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	11	12	4	1
H2. Advance Health Care Directives (AHCD):	2	0	1	2
H3. Financial Powers of Attorney:	19	6	7	1
H4. Other Miscellaneous:	26	20	4	1
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		80	41	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:		499		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

30

Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

10/20/2016	Turlock	Covenant Care Education Seminar	Home health workers	50	2.5
10/21/2016	Modesto Centre Plaza	Healthy Aging and Fall Prevention Summit		500	5.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

11/19/2016	Monterey	Elder Abuse	Attorneys	350	20
11/18/2016	Monterey	Elder Abuse	Attorneys	350	20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 40

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 31

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 60

Total Units of Service for Quarter (Unit=1 Hour): 551

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	12
65-74:	24
75-84:	15
85+:	5
Client Declined to Provide Information:	0
Total:	56

CLIENT GENDER

Male:	25
Female:	31
Client Declined to Provide Information:	0
Total:	56

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	29
Homebound:	0
Lives Alone:	13
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	15

CLIENT RACE

Two or More Races:	0
Caucasian:	37
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	0
Total:	56

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 31

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	14	3	7	0
H2. Advance Health Care Directives (AHCD):	3	1	3	0
H3. Financial Powers of Attorney:	5	1	5	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		69		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		26	28	6
TOTAL ESTIMATED CASE WORK HOURS SPENT:		541		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 31

Provider Name: Central California Legal Services

County(ies) Merced

10/24/16	CCLS Merced	VLSP Estate Planning Clinic	Merced County Seniors	4	2
10/11/16	Gustine, CA	Information on Medicare, Elder Abuse and Estate/Advance Planning	Gustine Seniors	30	7.6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 32

Total Unduplicated Client Count for Quarter: 501

Total Cases Closed in Quarter: 587

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	120
65-74:	217
75-84:	119
85+:	45
Client Declined to Provide Information:	0
Total:	501

CLIENT GENDER

Male:	172
Female:	329
Client Declined to Provide Information:	0
Total:	501

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	22
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	2
Caucasian:	455
African American:	22
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	3
Filipino:	7
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	501

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 32

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 86

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 21

A2. Contracts/Warranties: 25

A3. Other Consumer/Finance: 94

10 5 6

14 6 10

15 35 34

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 4

1 0 1

3 0 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 13

C2. Conservatorship: 19

C3. Other Family: 4

7 2 4

11 3 7

2 1 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 10

D3. Other Health/Community Based Care: 0

1 1 1

8 3 1

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 67

34 28 5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	9	7	9
E3. Other Housing:	16	12	5	7
INCOME MAINTENANCE				
F1. Social Security:	21	14	4	5
F2. Supplemental Security Income (SSI):	4	1	2	1
F3. Pensions/Retiree Benefits:	3	2	1	0
F4. Other Income Maintenance:	11	9	3	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	8	6	4
G3. Other Individual Rights:	17	8	17	9
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	94	30	48	15
H2. Advance Health Care Directives (AHCD):	29	7	21	5
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	20	19	17
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		226	217	144
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1596		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

32

Provider Name: *Legal Services for Seniors*

County(ies) *Monterey*

11/16/2017	Salinas	LSS, Give & Get Lunch, Community Outreach and Fundraising Event	Business professionals, LSS supporters & seniors	100	30
11/15/2017	Southern California	Conference	General Public	30	17
10/14/2017	Carmel	Pacific Meadows Senior Health Fair	Seniors	10	6
10/12/2017	Salinas	Hartnell College 4th Annual Veterans Appreciation Job Fair & Student Volunteer Event	General public, students & veterans	240	6
10/11/2017	Big Sur	Big Sur Health Fair	General public, health care professionals & seniors	200	9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 68

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services for Seniors*

County(ies) *Monterey*

12/9/2017	Monterey	Senior Co-op	County Senior Provider Executive Directors	5	1
12/2/2017	San Francisco	LAAC	Legal-Aid Professionals	12	4
11/18/2017	Monterey	CANHR	Professionals-Attorneys	35	12
10/21/2017	Seaside	CSUMB	Legal Volunteers & Educators	7	5
10/19/2017	Seaside	CDAC	Community	9	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 33

Total Unduplicated Client Count for Quarter: 113

Total Cases Closed in Quarter: 120

Total Units of Service for Quarter (Unit=1 Hour): 1031

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	43
75-84:	31
85+:	7
Client Declined to Provide Information:	0
Total:	113

CLIENT GENDER

Male:	48
Female:	65
Client Declined to Provide Information:	0
Total:	113

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	67
Homebound:	0
Lives Alone:	65
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	13
Rural:	29
Greatest Economic Need (Minority):	51

CLIENT RACE

Two or More Races:	0
Caucasian:	84
African American:	20
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	4
Total:	113

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 33

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	4	2	0
E3. Other Housing:	10	8	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	6	0	1
F2. Supplemental Security Income (SSI):	8	8	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	0	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	3	1
G3. Other Individual Rights:	1	1	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	4	4	1	0
H2. Advance Health Care Directives (AHCD):	3	1	2	0
H3. Financial Powers of Attorney:	7	1	8	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		86	25	9
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1017		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA:

33

Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *Kern*

12/28/2016	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Taft Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	75	1.5
11/16/2016	Taft, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Taft Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	15	2
11/15/2016	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	6	7.5
10/06/2016	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Arvin/Lamont/Weedpatch Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	50	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0